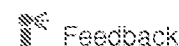



[Subscribe \(Full Service\)](#) [Register \(Limited Service, Free\)](#) [Login](#)

 Search: ☒ The ACM Digital Library ☐ The Guide



THE ACM DIGITAL LIBRARY


[Feedback](#)

dispatch internet server pbx

 Terms used: [dispatch](#) [internet server pbx](#)

Fo

 Sort  
results by

relevance


[Save results to a Binder](#)

 Refine these results with [Adv](#)

 Display  
results

expanded form


[Open results in a new window](#)

 Try this search in [The ACM C](#)

Results 1 - 2 of 2

# 1 [A call control driven MVC programming model for mixing web and call or multimedia applications](#)

Ads



Stéphane H. Maes

September 2007 Mobility '07: Proceedings of the 4th international conference on mobile technology, applications, and systems and the 1st international symposium on Computer human interaction in mobile technology

Publisher: ACM

 Full text available: Pdf (355.63 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Bibliometrics: Downloads (6 Weeks): 13, Downloads (12 Months): 41, Citation Count: 0

With the evolution of internet towards web 2.0 and real time communications and the adoption of IMS by telecommunications service providers, SIP becomes the next major protocol that application developer may want to rely on to develop their latest applications. ...

Keyw ords: IMS (IP multimedia subsystems), Parlay, SIP, call control, converged applications, media server control, multimedia applications, multimodal applications, real time communications (RTC), voice application, web 2.0

 Ge  
Se  
Th  
Gr  
per  
ser  
sup  
www

 Mo  
Co  
GL  
Vis  
Sin  
Co  
Xe  
www

# 2 [Evolution of three help desks](#)

 UN  
in


Jerilyn Prescott, Tom Kilty, Gary Franklin, Andrew Cleary, Tony Lovgren, Angie Mai

October 2001 SIGUCCS '01: Proceedings of the 29th annual ACM SIGUCCS conference on User services

Publisher: ACM

 Full text available: Pdf (190.59 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Bibliometrics: Downloads (6 Weeks): 11, Downloads (12 Months): 79, Citation Count: 0

The IT environment in higher education is diverse in both the technology being used and the various constituents being supported. To help support this heterogeneous environment many universities and colleges have developed either a support center or ...

Keywords: help desk, higher education, support center





 Da  
Prc  
For  
Sh  
Ro  
www

 Ro  
An  
Pla  
fro  
Ex  
Ha  
www

Results 1 - 2 of 2

ACM Portal is published by the Association for Computing Machinery. Copyright © 2008 ACM, Inc.

[Terms of Usage](#) [Privacy Policy](#) [Code of Ethics](#) [Contact Us](#)

Useful downloads:  [Adobe Acrobat](#)  [QuickTime](#)  [Windows Media Player](#)  [Real Player](#)